

Priority's Mobile ERP Solutions



Priority's mobile ERP solutions enable on-the-spot access to all vital work tools - anytime, anywhere.

Priority offers a range of "connective ERP" solutions, which are adapted to various processes and positions across the supply chain:

- Mobile Sales Force
Mobile app for field sales reps
- Mobile Field Service
Mobile app for field technicians
- Proof of Delivery
Management app for delivery teams

All of Priority's mobile solutions have been developed with the most advanced technologies. We offer solutions for a wide range of processes and smart devices, including mobile phones, tablets and wearable devices.

Delivery Tracking

Supply chain and delivery management system



Our delivery tracking software allows users to easily track and control distribution processes.

Loading

- Make portable sales based on scanned documents in real time.
- Capture digital signatures of distribution workers.
- Load goods by packing crates/labels.

Unloading

- Display the original customer document for signing.
- Capture customer signature, including name and ID.
- Follow location at all times with GPS tracking.
- Unload goods by packing crates/labels.

Delivery Failure and Driver Reporting

- Record reasons for delivery failure.
- Record driver remarks.
- Take photos of damages.

Task Management

- Manage customer-related tasks for drivers.
- Manage general driver tasks (e.g. vehicle servicing).

Returns

- Create return documents on-the-go including printouts on mobile printers.
- Manage and track inventory in vehicles.
- Update quantities of returned goods vis-à-vis relevant documents.

Support Customer's Business Processes (BPM)

- Update inventory documents' status upon completion of the delivery route.
- Offer full support of customized printouts for customers.

Field Sales App

A comprehensive tool for your field sales rep

Includes Van Sale, Pre Sale and CRM solutions for effective management of field sale processes.

Price Quotes

- Display product catalog, including images.
- Update quotes and easily convert them into orders.

Orders

- Display product catalog, including images.
- Process orders quickly.
- Bill customers and manage payments.
- Access up-to-date customer credit data.
- View customer ledger and aging data and make informed decisions.

Tasks

- Manage general tasks and/or tasks for customers, on-the-go.
- Report progress on tasks and projects, meetings, etc.

Surveys

- Manage contract review checklists.
- Access and conduct customer satisfaction surveys.

Returns

- Manage on-site return of goods: requests, authorizations and executions.

Shipping Documents and Invoices

- Manage the sales representative's inventory.
- Create printouts of documents and invoices on-the-go.

Scheduling and Tracking Visits

- Schedule visits with reps and customers.
- Report results of visits within the schedule.
- Track planned vs. actual meetings.

Target Management

- Set monthly targets for reps/customers.
- Evaluate targets based on orders or invoices.

Reports (for reps and managers)

- Integrate custom-designed customer reports.
- Offer full support of customer business processes (BPM).

Support of Custom Printouts

- Define a printing program for each document from a selection of formats.
- Run standard reports and custom reports for customers.



Field Service App

The most advanced tool for field technicians

Provides a full-featured solution for effective management of field service processes.

Service Call Management

- Manage all service calls (dynamic BPM).
- Access previous customer and device call history (Plug & Play) immediately.
- View real-time information displayed as pop-up notifications.

Field Service Inventory Management

- Manage inventory in technicians' vehicles effectively.
- Track inventory stored in company warehouses including other technicians' vehicles.
- Support on-site inventory transfer between technicians.

Purchasing

- Receive goods directly from vendor to technician.
- Manage on-the-go purchase demands for required parts.

On-Site Opening of Service Calls

- Allow field technicians to open service calls anywhere, anytime.

Service Call Reporting

- View report of parts used, labor, actual service provided vs. planned.
- Get report of malfunctions and repairs.
- See report of service call duration, including support of automatic reporting based on arrival and departure times.
- Review description of the repair (including photos), meter readings and more.

Surveys

- View service call summary reports and checklists.
- Conduct customer satisfaction surveys.
- Capture customer signature on original system documents on touch screens and print them.
- Store the service call location and the signed document automatically as an attachment in the main system.

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